

Certificate

Normalización y Certificación NYCE, S.C.
has issued an IQNET recognized certificate that the organization:

JAPIFON, S.A. DE C.V.

HEADQUARTER: Calle Montes Urales 750, Colonia Lomas - Virreyes, Lomas de Chapultepec,
Alcaldía Miguel Hidalgo, C.P. 11000 Ciudad de México, CDMX.

has implemented and maintains a
Information Technology - Service Management

for the following scope:

**Digital marketing and omnichannel platforms: SMS A2P, RCS, Whatsapp Business, Mailing, Voz,
and IT and DIGITAL SOLUTIONS, as well as applicable to protection, detection, and response
to security incidents.**

which fulfils the requirements of the following standard:

ISO/ IEC 20000-1:2018

Issue on: 2024-09-19
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Expires on: 2027-09-18

Registration Number: MX-2024CRG-184




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President of IQNET


Carlos PÉREZ MUNGUÍA
General Director of NYCE



This attestation is directly linked to the IQNET Member's original certificate and shall not be used as a stand-alone document.

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